

# Integrated Management Systems (IMS) - Activities and Benefits

## Introduction:

Presently Balco has received a single IMS Certificate for all 6 units (Plant-1, Plant-2, CPP1, CPP2, Kawardha mines & Mainpat Mines) complying to QMS ISO 9001:2008, EMS 14001:2004 and OHSAS 18001:2007. Also integration of existing IMS system with Vedanta sustainability framework is done.

Current IMS Certificate is valid upto 29.01.2018.

## Activities

**Objectives and Targets:** The unified Quality, Environment and Occupational Health and Safety Policy has been released by the CEO & Whole Time Director. The Top Management reviews it in the six-monthly Management Review Meeting and necessary amendments (if any) are carried out as per Standards' requirements and existing business scenario.

In line with the Top Management's commitments as stated in the policy for business mission, plant level objectives and targets are determined by the Top Management - Chief Executive Officer / Chief Operating Officer (CEO/ COO).

The departmental objectives and targets are derived on the basis of plant level objectives and targets and Management Programmes are prepared to achieve the same.

These objectives / targets/ Management Programmes are reviewed by respective Departmental Heads / SBU Heads and Top Management as per a pre-determined frequency (mostly monthly) and in accordance with the level of excellence that is aimed at.

**Internal Audit :** An independent Internal Audit is organised generally once in six months and to ensure and verify –

- Follow-up of the work instructions
- Compliance to legal and other requirements

Corrective and preventive action for observed non conformities / initiatives for continual improvement

Other systems requirements as per standards and / or norms defined by the departments

The non-compliance of the Systems' requirements is reported as Non Conformity Report (NCR). Necessary Corrective Action and Preventive Actions (CAPA) are taken to resolve the non-conformity without undue delay in the part of concerned departments. The CAPA are verified by the Management Representative / Top Management Appointee / nominated Auditors. The effectiveness of CAPA is also reviewed by the Management.

**Management Review** : The Compliance of the Standards' requirements and stated Systems' requirements of the plants for smooth operation as ensured by the internal audits are also on the review agenda for by the Top Management. BALCO has a two-tier Management Review of the Integrated Management Systems –

A monthly Operation Review meeting for process and product conformity, environmental performances, OHS performances, legal compliance and business issues and

Six-monthly specific Management Systems' requirement related issues as outlined in the standards.

**Benefits To Business** : The benefits envisaged from the implementation of the Management Systems are -

- Enhanced credibility of the Company by registration of Company products in LME.
- Participating in and capturing markets where Management Systems Certifications are one of the essential requirements of customers.
- Improvement in product quality through objectives / targets / Management Programmes and following PDCA cycle.
- Improvement in Occupational Health and Safety Performance, evidenced through considerable reduction in reportable and non-reportable accidents.